

FREE to
Sitra members!

Coming off the ropes?

Sitra annual policy conference and AGM 2012

8 February 2012, Resource for London, London

Sitra's annual policy conference aims to help you engage with the problems of delivering good quality housing, care and support in these tough times.

2012 will be another critical year for our sector. The housing care and support world has undergone a significant period of change. Although backed into a corner, providers and commissioners have continued to demonstrate much resilience and ingenuity in the face of adversity. The challenge is on for our sector to re-group, and in 2012 to begin to make a comeback and to come off the ropes fighting strong.



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About this conference

We are delighted to welcome our eminent speakers to this year's conference, each with their drive and commitment to the importance of providing quality services for vulnerable people. The conference aims to rally the sector and update attendees on progress and practice, to ensure that organisations are fired up for the challenges ahead and will address the question "Can the sector make a comeback in 2012?".

In the morning keynote address, **Heidi Alexander MP** (House of Commons Communities and Local Government Committee) will outline whether she thinks the Coalition has kept its promise to protect the most vulnerable. **Annys Darkwa** (Founder and Managing Director of Vision Housing), will share insight on how they have developed new services from scratch in spite of the pressures on public spending. **Rachael Byrne** from Home Group will talk about how housing providers should find housing related support needs among their general needs tenants and ought to look at setting up their own in-house floating support services funded from the savings they deliver. **Susan Bickerton** from Norcare will then share insight into the way her organisation has identified and grasped new opportunities and new sources of funding for support.

Sitra's Annual General Meeting will take place during the lunch break, at which time attendees will also have an opportunity to attend a one-to-one 'helpline surgery', or catch up with the fantastic Street Stories exhibition from St Mungo's – the result of an oral history project with rough sleepers.

After lunch, **Mike Short** (Unison) and **Helen Giles** (Broadway) will look at what's been happening to staff pay, terms and conditions and what can be done about it.

During the final session, **Professor Peter Ambrose** (Pro-Housing Alliance) will illustrate, importantly, that housing matters! And will make the link between health and housing. We will also hear from people who have experienced housing support, who will remind us that it works and why we have to find ways of continuing to provide it.

Benefits of attending

- Find out from other providers and commissioners what problems they are facing – and how they are tackling them
- Hear how new services are being created even in these difficult times – and how they might be funded
- Learn whether there are ways of stopping a race to the bottom for housing care and support staff
- Be reminded just how vital it is to find ways to continue delivering housing care and support to vulnerable people
- Network with colleagues and peers

Who should attend?

The conference will be of particular value to:

- Managers and support staff from service provider organisations
- Members of local authority, NHS and probation teams responsible for the commissioning or contract management of housing care and support services
- Members of local partnerships dealing with the needs of vulnerable people, such as health and wellbeing partnerships and supporting people partnerships
- Service user representatives in supporting people and other local partnerships
- Local authority staff involved in personalisation and local partnerships

One-to-one Helpline Surgery

We will be offering a limited number of 15 minute surgery slots for conference delegates. If you have any issues or questions that you would like to discuss with our team, book your slot on the day. Availability will be on a first come first served basis.

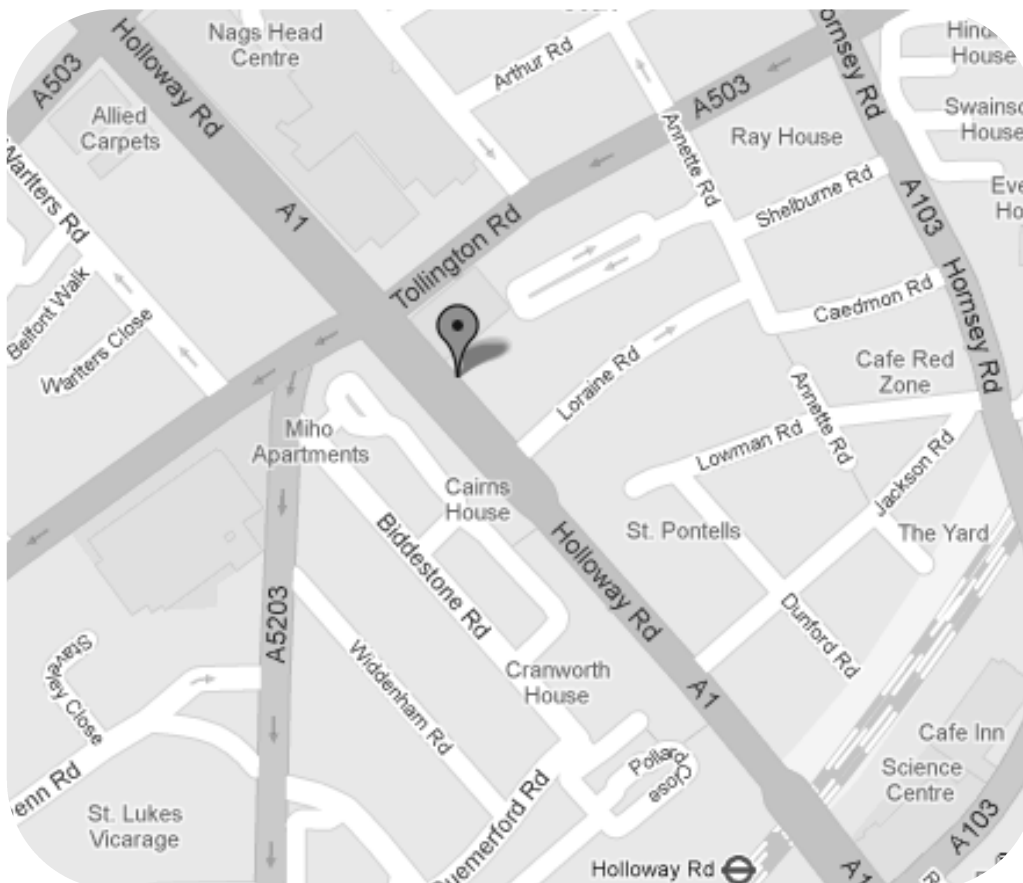
Programme for the day

- 10:00 **Registration and coffee**
- 10:30 **Welcome by the conference Chair**
Liz Rutherford, Chief Executive SHP and Chair of Sitra Board
- 10:45 **Keynote address**
Heidi Alexander MP, House of Commons Communities and Local Government Committee
- 11:05 **Protecting the most vulnerable?**
Susan Bickerton, Chief Executive, Norcare, Annys Darkwa, Founder and Managing Director, Vision Housing and Rachael Byrne, Executive Director, Home Group
- 12:15 **Lunch* and AGM (AGM will start at 13:00 - Sitra members only)**
One-to-one helpline surgery and St Mungo's Street Stories exhibition
- 13:30 **Race to the bottom?**
Mark Short, Unison and Helen Giles, Broadway
- 14:15 **Making the case: Housing matters! Housing support works!**
Professor Peter Ambrose, Pro-Housing Alliance, and former service users
- 15:00 **Close**

* Lunch will be provided free of charge, however, Sitra will be accepting donations for WaterAid, our charity of the year.

Venue map and directions

Resource for London, 356 Holloway Road, London, N7 6PA



Underground

Take the Piccadilly line to Holloway Road station. On leaving the station turn left and walk under the railway bridge for 5 minutes. The Resource Centre is on the opposite side of the road and can be reached by using the pedestrian crossing.

Bus

4, 17, 29, 43, 153, 253, 271, 279 and X43 stop within a short walk of the Resource Centre. There are also mobility buses in the area: 920, 921, 923 and 927.

Car

There are no unrestricted parking areas or car parks near the Centre.

Booking form - Sitra annual policy conference and AGM 2012: Coming off the ropes?

8th February 2012, Resource for London, London

Please complete in BLOCK CAPITALS, for multiple bookings please photocopy and complete one form per delegate.

About you

| | |
|--|--|
| Delegate name: | |
| Job title: | |
| Organisation: | |
| Address: | |
| Postcode: | |
| Invoice address (if different from above) | |
| Postcode: | |
| Contact email: (This is where the confirmation email will be sent) | |
| Contact telephone: | |
| *Purchase order number | |
| Dietary requirements: E.g. vegan, gluten free, dairy free | |
| Access requirements: E.g. wheelchair access, loop system | |

Terms and conditions

Bookings

On receipt of your booking Sitra will process and send out joining instructions within five working days.

* Local Authorities, NHS Trusts or government departments must quote a purchase order number to complete their booking.

Cancellations and fees

All cancellations must be made in writing. A £50 administration charge will be applied if you cancel a place with 15 or more working days notice. If fewer than 15 days notice is given, or for non-attendance on the day, the full fee (£130.00) will be charged.

Substitutions can be made at any time, at no additional charge, and must be requested in writing.

Price

Sitra Members **FREE****

Non-Members £130.00^ (FULL FEE)

Promotional code

** **Sitra membership** entitles you to substantial discounts on fees for events, training and consultancy, a subscription to the Sitra bulletin as well as many other benefits. Find out more at www.sitra.org/membership

^Discounts may apply

Visit www.sitra.org or email conferences@sitra.org for more information on the latest offers.

Please return bookings to:

Email: conferences@sitra.org

Post: Services Team, Sitra, 3rd Floor, 55 Bondway, London, SW8 1SJ

To avoid duplication, only send in one booking form per person. For further information contact the Services Team on 020 7793 4713 or email conferences@sitra.org

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