

Going the extra mile

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Enormous progress

Major steps taken within housing related support services:

- Mutually agreed support plans
- Quality Assessment Framework
- Service user involvement
- Outcomes framework

Government initiatives

- Transforming adult social care
- Personal health budgets
- Right to Control
- Skills accounts
- Drug system change pilots
- Individual budgets for disabled children & families

Three different strands?

- Financial – saving money, cutting public spending
- Ideological – consumer choice, shrinking the state
- Ideological – empowerment, ending discrimination

ACEVO definition

By “personalisation” we mean efforts to make public services more people-centred:

- more tailored to their needs
- more controlled by them, and
- more “co-produced” by them

ACEVO: the main point

- We do not conflate personalisation with particular funding models such as individual budgets
- We are particularly concerned with the value and consequence of devolving power – in the form of financial control and access to support & information – to citizens

ACEVO vision

Five building blocks:

- Devolving financial control
- Self-help and mutual aid
- Building “can do” assets
- Culture change
- Social markets

ACEVO: what will be achieved

- Real cost-efficiency
- Joined-up spending
- More self-help and mutual aid
- More private investment
- More emphasis on prevention
- Good services will drive out bad over time

ACEVO: the carrot?

- It is both possible and necessary for us to aim for every £ of public spending in the future to stretch twice as far as in the past
- We would be unwise, and the unintended consequences potentially deeply damaging, if we were to implement personalisation with the driving aim being to cut costs

Housing related support

The future is already here – as usual

- Look Ahead pilots
- Midlands Heart pilots
- Rough sleeper pilots

Summary

- It's not so much about handing over cash, as about handing over control
- It's not just about providers, it's about commissioners
- It's not only about the outcomes people want from services, it's about what society wants for its citizens