

Local Strategic Engagement Project

Tools and Resources

Name of Tool or Resource: Supporting People links to National Indicators

Name and region of local authority/organisation that developed this tool or resource:
Wolverhampton city Council West Midlands

Purpose and brief description of resource: A tool that maps the contribution of Supporting People services to the National Indicators and how that contribution is made.

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Supporting People links to National Indicators

Key:

Red = SP can/does make no/limited contribution to achieving this target and/or has no/limited link

Amber = SP can/does make some contribution to achieving this target and/or has some link

Green = SP can/does make significant contribution to this target and/or has a significant link

Outcome	Indicator	SP Link?	How?
Stronger Communities	NI 1 % people who believe people from different backgrounds get on well together in their local area PSA 21		Support with social inclusion
	NI 2 % of people who feel that they belong to their neighbourhood PSA 21		Support with social inclusion
	NI 3 Civic participation in the local area PSA 15		Support with social inclusion
	NI 4 % of people who feel they can influence decisions in their locality PSA 21		Support with social inclusion
	NI 5 Overall/general satisfaction with local area CLG DSO		Support with social inclusion
	NI 6 Participation in regular volunteering CO DSO		Support with social inclusion and exploring hobbies
	NI 7 Environment for a thriving third sector CO DSO		Contracts to deliver SP services are held with third sector providers
	NI 8 Adult participation in sport DCMS DSO		Support with social inclusion and exploring hobbies
	NI 9 Use of public libraries DCMS DSO		Support with social inclusion and exploring hobbies
	NI 10 Visits to museums or galleries DCMS DSO		Support with social inclusion and exploring hobbies

	NI 11 Engagement in the arts DCMS DSO		Support with social inclusion and exploring hobbies
	NI 12 Refused and deferred Houses in Multiple Occupation (HMO) license applications leading to immigration enforcement activity HO DSO		
	NI 13 Migrants English language skills and knowledge HO DSO		Support with language and access to education
	NI 14 Avoidable contact: The average number, of customer contacts per received customer request		Ensuring information about SP and communication mechanisms are as effective as possible.
Safer Communities	NI 15 Serious violent crime rate PSA 23		
	NI 16 Serious acquisitive crime rate PSA 23		
	NI 17 Perceptions of anti social behaviour PSA 23		Support with social inclusion.
	NI 18 Adult re-offending rates for those under probation supervision PSA 23		SP services for Ex-offenders/those at risk of offending
	NI 19 Rate of proven re-offending by young offenders PSA 23		SP services for Ex-offenders/those at risk of offending
	NI 20 Assault with injury crime rate PSA 25		SP services for Ex-offenders/those at risk of offending
	NI 21 Dealing with concerns about anti social behaviour and crime by the local council and police PSA 23		
	NI 22 Perceptions of parents taking responsibility for the behaviour of their children		

Safer Communities	in the area HO DSO		
	NI 23 Perceptions that people in the area treat one another with respect and dignity HO DSO		Social Inclusion
	NI 24 Satisfaction with the way the police and local council dealt with anti social behaviour HO DSO		
	NI 25 Satisfaction of different groups with the way the police and local council dealt with anti-social behaviour HO DSO		
	NI 26 Specialist support to victims of a serious sexual offence PSA 23		
	NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police HO DSO		
	NI 28 Serious knife crime rate HO DSO		
	NI 29 Gun crime rate PSA 23		
	NI 30 Re-offending rate of prolific and priority offenders HO DSO		
	NI 31 Re-offending rate of registered sex offenders PSA 23		
	NI 32 Repeat incidents of domestic violence PSA 23		
	NI 33 Arson incidents HO DSO		
	NI 34 Domestic violence – murder PSA 23		
	NI 35 Building resilience to violent extremism PSA 26		
	NI 36 Protection against terrorist attack PSA 26		
	NI 37 Awareness of civil protection arrangements in the local area CO DSO		

	NI 38 Drug related (Class A) offending rate PSA 25		
	NI 39 Alcohol-harm related hospital admission rates PSA 25		Services for substance mis-users
	NI 40 Drug users in effective treatment PSA 25		Services for substance mis-users
	NI 41 Perceptions of drunk or rowdy behaviour as a problem PSA 25		Support with social inclusion
	NI 42 Perceptions of drug use or drug dealing as a problem PSA 25		Support with social inclusion
	NI 43 Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody MoJ DSO		
	NI 44 Ethnic composition of offenders on Youth Justice System disposals MoJ DSO		
	NI 45 Young offenders engagement in suitable education, employment or training MoJ DSO		SP services for Ex-offenders/those at risk of offending
	NI 46 Young offenders access to suitable accommodation MoJ DSO		SP services for Ex-offenders/those at risk of offending
	NI 47 People killed or seriously injured in road traffic accidents DfT DSO		
	NI 48 Children killed or seriously injured in road traffic accidents DfT DSO		
	NI 49 Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks CLG DSO		
Children & Young People	NI 50 Emotional health of children PSA 12		

(Be Healthy)	NI 51 Effectiveness of child and adolescent mental health (CAMHs) services DCSF DSO		
	NI 52 Take up of school lunches PSA 12		
	NI 53 Prevalence of breastfeeding at 6-8 weeks from birth PSA 12		SP services for young parents
	NI 54 Services for disabled children PSA 12		
	NI 55 Obesity among primary school age children in reception year DCSF DSO		
	NI 56 Obesity among primary school age children in Year 6 DCSF DSO		
	NI 57 Children and young people's participation in high-quality PE and sport DCSF DSO		
	NI 58 Emotional and behavioural health of children in care DCSF DSO		
Children and Young People (Stay Safe)	NI 59 Initial assessments for children's social care carried out within 7 working days of referral DCSF DSO		
	NI 60 Core assessments for children's social care that were carried out within 35 working days of their commencement DCSF DSO		
	NI 61 Stability of looked after children adopted following an agency decision that the child should be placed for adoption DCSF DSO		
	NI 62 Stability of placements of looked after children: number of moves DCSF DSO		
	NI 63 Stability of placements of looked after children: length of placement DCSF DSO		
	NI 64 Child protection plans lasting 2 years or more DCSF DSO		

	NI 65 Children becoming the subject of a Child Protection Plan for a second of subsequent time DCSF DSO		
	NI 66 Looked after children cases which were reviewed within required timescales DCSF DSO		
	NI 67 Child protection cases which were reviewed within required timescales DCSF DSO		
	NI 68 Referrals to children's social care going on to initial assessment DCSF DSO		
	NI 69 Children who have experienced bullying DCSF DSO		
	NI 70 Hospital admissions caused by unintentional and deliberate injuries to children and young people DCSF DSO		
	NI 71 Children who have run away from home/care overnight DCSF DSO		
Children and Young People (Enjoy and Achieve)	NI 72 Achievement of at least 78 points across the early years foundation stage with at least 6 in each of the scales in Personal Social and Emotional Development and communication, Language and Literacy PSA 10		
	NI 73 Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold) PSA 10		
	NI 74 Achievement at level 5 or above in both English and Maths at Key Stage 3 (Threshold) PSA 10		
	NI 75 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths		

	(Threshold) PSA 10		
	NI 76 Achievement of level 4 or above in both English and Maths at Key Stage 2 (Floor) DCSF DSO		
	NI 77 Achievement of level 5 or above in both English and Maths at Key Stage 3 (Floor) DCSF DSO		
	NI 78 Achievement of 5 or more A*-C grades at GCSE and equivalent including GCSEs in English and Maths (Floor) PSA 10		
	NI 79 Achievement of a Level 2 qualification by the age of 19 PSA 10		Foyer services for Young People (centred around education, training and employment)
	NI 80 Achievement of a Level 3 qualification by the age of 19 PSA 10		Foyer services for Young People (centred around education)
	NI 81 Inequality gap in the achievement of a Level 3 qualification by the age of 19 DCSF DSO		Foyer services for Young People (centred around education)
	NI 82 Inequality gap in the achievement of a Level 2 qualification by the age of 19 DCSF DSO		Foyer services for Young People (centred around education)
	NI 83 Achievement at level 5 or above in science at Key Stage 3 DCSF DSO		
	NI 84 Achievement of 2 or more A*-C grades in Science GCSEs or equivalent DCSF DSO		
	NI 85 Post-16 participation in physical sciences (A Level Physics, Chemistry and Maths) DCSF		Foyer services for Young People (centred around

	DSO		education, training and employment)
	NI 86 Secondary schools judged as having good or outstanding standards of behaviour DCSF DSO		
	NI 87 Secondary school persistent absence rate DCSF DSO		
	NI 88 Number of extended schools DCSF DSO		
	NI 89 Number of schools in special measures DCSF DSO		
	NI 90 Take up of 14-19 learning diplomas DCSF DSO		Foyer services for Young People (centred around education, training and employment)
	NI 91 Participation of 17 year olds in education or training DCSF DSO		Foyer services for Young People (centred around education, training and employment)
	NI 92 Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest PSA 11		
	NI 93 Progression by 2 levels in English between Key Stage 1 and Key Stage 2 PSA 11		
	NI 94 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2 PSA 11		
	NI 95 Progression by 2 levels in English between Key Stage 2 and Key Stage 3 PSA 11		
	NI 96 Progression by 2 levels in Maths between Key stage 2 and Key Stage 3 PSA 11		

	NI 97 Progression by 3 levels in English between Key Stage 4 and Key Stage 4 PSA 11		
	NI 98 Progression by 2 levels in Maths between Key Stage 3 and Key Stage 4 PSA 11		
	NI 99 Children in care reaching level 4 in English at Key Stage 2 PSA 11		
	NI 100 Children in care reaching level 4 in Maths at Key Stage 2 PSA 11		
	NI 101 Children in care achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths) PSA 11		
	NI 102 Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key stages 2 and 4 PSA 11		
	NI 103 Special Educational Needs – statements issued within 26 weeks DCSF DSO		
	NI 104 The Special Educational Needs (SEN)/non-SEN gap – achieving Key Stage 2 English and Maths threshold DCSF DSO		
	NI 105 The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*-C GCSE inc. English and Maths DCSF DSO		
	NI 106 Young people from low income backgrounds progressing to higher education PSA 11		
	NI 107 Key Stage 2 attainment for Black and minority Ethnic Groups DCSF DSO		
	NI 108 Key Stage 4 attainment for Black and		

	minority ethnic groups DCSF DSO		
	NI 109 Number of Sure Start Children Centres DCSF DSO		
Children and Young People (Make a Positive Contribution)	NI 110 Young People's participation in positive activities PSA 14		SP services for young people
	NI 111 First time entrants to the Youth Justice System aged 10-17 PSA 14		SP services for young people
	NI 112 Under 18 conception rate PSA 14		
	NI 113 Prevalence of Chlamydia in under 20 year olds DCSF DSO		
	NI 114 Rate of permanent exclusions from school DCSF DSO		
	NI 115 Substance misuse by young people PSA 14		SP services for young people and substance misuse services
Children and Young People (Economic Wellbeing)	NI 116 Proportion of children in poverty PSA 9		
	NI 117 16-18 year olds who are not in education, training or employment (NEET) PSA 14		Foyer services for Young People (centred around education, training and employment)
	NI 118 Take up of formal childcare by low-income working families DWP DSO		
Adult health and wellbeing	NI 119 Self-reported measure of people's overall health and wellbeing DH DSO		Support to maintain independent
	NI 120 All-age all cause mortality rate		
	NI 121 Mortality rate from all circulatory diseases under 75 DH DSO		
	NI 122 Mortality from all cancers at ages under		

	75 DH DSO		
	NI 123 16+ current smoking rate prevalence PSA 18		
	NI 124 People with a long-term condition supported to be independent and in control of their condition DH DSO		SP services for people with long-term conditions
	NI 125 Achieving independence for older people through rehabilitation/intermediate care PSA 18		SP services for older people
	NI 126 Early access for women to maternity services PSA 19		
	NI 127 Self reported experience of social care users PSA 19		Link with joint SP and social care services
	NI 128 User reported measure of respect and dignity in their treatment DH DSO		Link with joint SP and social care/health services
	NI 129 End of life access to palliative care enabling people to die at home DH DSO		
	NI 130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets) DH DSO		SP integration with Direct Payments and Individual budgets
	NI 131 Delayed transfers of care from hospitals DH DSO		Link with joint SP and social care/health services and impact on SP services.
	NI 132 Timeliness of social care assessment DH DSO		Link with joint SP and social care/health services and impact on SP services.
	NI 133 Timeliness of social care packages DH DSO		Link with joint SP and social care/health services and impact on SP services.
	NI 134 The number of emergency bed days per		Link with joint SP and social

	head of weighted population DH DSO		care/health services and impact on SP services.
	NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information DH DSO		Carers involved in SP service provision
	NI 136 People supported to live independently through social services (all ages) PSA 18		Support to maintain independence
	NI 137 Healthy life expectancy at age 65 PSA 17		SP services support with independence and wellbeing
	NI 138 Satisfaction of people over 65 with both home and neighbourhood PSA 17		SP services for older people. Support with independence and social inclusion.
	NI 139 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently PSA 17		SP services for older people. Support with signposting, independence and social inclusion
Tackling exclusion and promoting equality	NI 140 Fair treatment by local services PSA 15		Promoting social inclusion and equality of access.
	NI 141 Number of vulnerable people achieving independent living CLG DSO		Supporting People short term services achieving successful move-on
	NI 142 Number of vulnerable people who are supported to maintain independent living PSA 17		Supporting People long term services enabling people to maintain their independence
	NI 143 Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence PSA 16		SP services (accommodation based and floating support) for ex-offenders / those at risk of offending.
	NI 144 Offenders under probation supervision in		SP services for ex-offenders /

	employment at the end of their order or licence PSA 16		those at risk of offending and support with access to employment
	NI 145 Adults with learning disabilities in settled accommodation PSA 16		SP Learning disability services
	NI 146 Adults with learning disabilities in employment PSA 16		SP Learning Disability services supporting access to employment.
	NI 147 Care leavers in suitable accommodation PSA 16		SP services for young people.
	NI 148 Care leavers in employment, education or training PSA 16		SP services for young people, including Foyer services which focus on access to training, education and employment.
	NI 149 Adults in contact with secondary mental health services in settled accommodation PSA 16		SP mental health services.
	NI 150 Adults in contact with secondary mental health services in employment PSA 16		SP mental health services supporting access to employment.
Local economy	NI 151 Overall employment rate PSA 8		SP services supporting people into employment.
	NI 152 Working age people on out of work benefits PSA 8		SP services supporting people into employment and providing benefits advice
	NI 153 Working age people claiming out of work benefits DWP DSO		SP services supporting people into employment and providing benefits advice.

NI 154 Net additional homes provided PSA 20		Link with move-on accommodation.
NI 155 Number of affordable homes delivered (gross) PSA 20		Link with move-on accommodation.
NI 156 Number of households living in temporary accommodation PSA 20		SP enables people to move to stable accommodation.
NI 157 Processing of planning applications as measured against targets for 'major', 'minor' and other application types CLG DSO		
NI 158 % decent council homes CLG DSO		Many SP service users live in Wolverhampton Homes properties.
NI 159 Supply of ready to develop housing sites CLG DSO		Link with move-on accommodation.
NI 160 Local Authority tenants' satisfaction with landlord services CLG DSO		Some SP services are delivered in Wolverhampton Homes' properties.
NI 161 Learners achieving a Level 1 qualification in literacy PSA 2		
NI 162 Learners achieving an Entry Level 3 qualification in numeracy PSA 2		
NI 163 Working age population qualifies to at least Level 2 or higher PSA 2		
NI 164 Working age population qualifies to at least Level 3 or higher PSA 2		
NI 165 Working age population qualifies to at least Level 4 or higher PSA 2		
NI 166 Average earnings of employees in the area BERR DSO		

	NI 167 Congestion – average journey time per mile during the morning peak PSA 5		
	NI 168 Principle roads where maintenance should be considered DfT DSO		
	NI 169 Non-principle roads where maintenance should be considered DfT DSO		
	NI 170 Previously developed land that has been vacant or derelict for more than 5 years CLG DSO		
	NI 171 VAT registration rate BERR DSO		
	NI 172 VAT registered businesses in the area showing growth BERR DSO		
	NI 173 People falling out of work and into benefits DWP DSO		Supporting People services help to enable people to remain in employment
	NI 174 Skills gaps in the current workforce reported by employers DIUS DSO		
	NI 175 Access to services and facilities by public transport, walking and cycling DfT DSO		
	NI 176 Working age people with access to employment by public transport (and other specified modes) DfT DSO		
	NI 177 Local bus passenger journeys originating in the authority area DfT DSO		
	NI 178 Bus services running on time DfT DSO		
	NI 179 Value for Money – total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year CLG DSO		Supporting People efficiency savings.

	NI 180 Changes in Housing Benefit/Council Tax Benefit new claims and change events DWP DSO		SP services provide support with benefit claims.
	NI 181 Time taken to process Housing Benefit/Council tax benefit new claims and change events DWP DSO		SP services provide support with benefit claims. Delay in receiving benefits can have an impact on a person's ability to move on.
	NI 182 Satisfaction of businesses with local authority regulation services BERR DSO		
	NI 183 Impact of local authority regulatory services on the fair trading environment BERR DSO		
	NI 184 Food establishments in the area which are broadly compliant with food hygiene law		
Environmental sustainability	NI 185 CO2 reduction from Local Authority operations PSA 27		
	NI 186 Per capita CO2 emissions in LA area PSA 27		
	NI 187 Tackling fuel poverty- people receiving income based benefits living in homes with low energy efficiency rating Defra DSO		SP services provide support on maintaining your home and maximising income/managing money.
	NI 188 Adapting to Climate Change PSA 27		
	NI 189 Flood and coastal erosion risk management Defra DSO		
	NI 190 Achievement in meeting standards for the control system for animal health Defra DSO		
	NI 191 Residual household waste per head		

	Defra DSO		
	NI 192 Household waste recycled and composted Defra DSO		
	NI 193 Municipal waste land filled Defra DSO		
	NI 194 Level of air quality – reduction in NOx and primary PM10 emissions through local authority’s estate and operations PSA 28		
	NI 195 Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) Defra DSO		
	NI 196 Improved street and environmental cleanliness – fly tipping Defra DSO		
	NI 197 Improved local biodiversity – active management of local sites PSA 28		
	NI 198 Children travelling to school –mode of travel usually used DfT DSO		